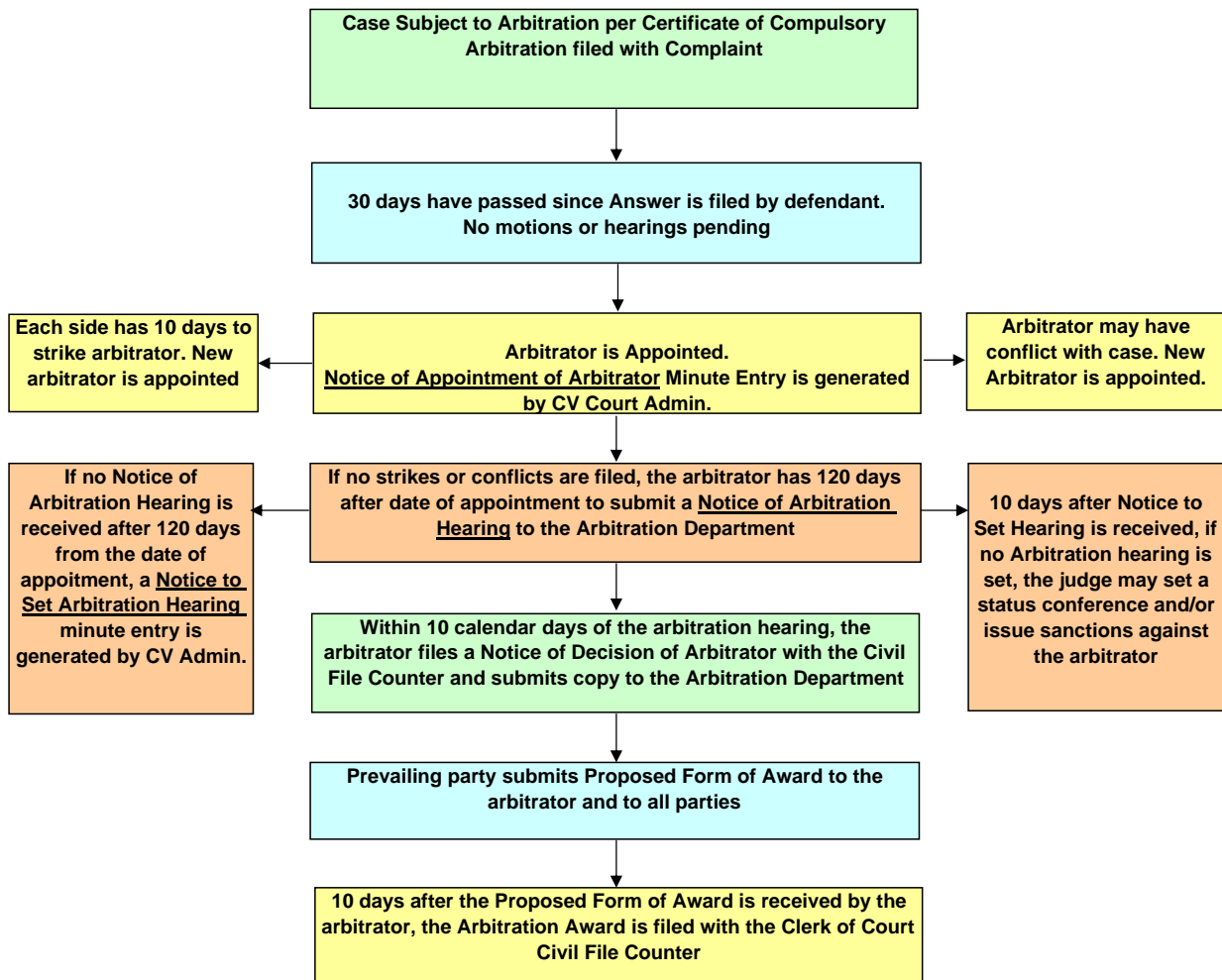


ARBITRATION CASE FLOW CHART



*All cases have different issues and are subject to the Judicial Officer's discretion